# How to Read a Delivery Notice

### **Delivery Notice Number**

This number **begins with a W** and is located under the barcode at the top of the delivery notice.

The delivery notice number also acts as a tracking number and can be entered into the Track a Package tool to check the status of your delivery and where it will be held for pick-up.

#### Package Information

This section indicates the basic but important information specific to your shipment, including the date your delivery was attempted on.

#### To hold or not to hold?

The driver will indicate in this section whether or not your package will be held for pickup.

Packages addressed to **residential locations will receive 1 attempt**, after which the package is brought to a secure location conveniently located within your neighbourhood. This location can be found when you track your package.

Packages addressed to **commercial locations** will receive up to 2 attempts. If your package qualifies for an additional attempt, the driver will indicate which day the next attempt will take place in this section.

## Not going to be home for the next attempt?

If the driver indicates that another attempt will be made, simply complete the lower portion of the delivery notice and leave it in the same place the driver previously left it for you.





